

Front Porch

VISION

Preserving the not-for-profit heritage of “Doing Good . . . and Doing It Well” through a human services delivery system that makes a difference in the quality of life of those served.

VALUES

CUSTOMER SATISFACTION

Customer satisfaction is our hallmark and is the highest standard by which Front Porch measures success. Everything we do must meet this test: How will it benefit and enrich the lives of those we serve?

INTEGRITY IN RELATIONSHIPS

Integrity in relationships means that we respect the dignity of others and treat all members of the Front Porch family with honesty and fairness.

INDIVIDUAL INITIATIVE, EXPRESSION AND CREATIVITY

The best ideas and service come from a personal commitment to individual initiative, expression and creativity by each member of our team. We believe that diversity in how we look at a project, problem or solution can result in new and better ways of doing things.

TEAMWORK AND TRUST

We are one team working to better serve our residents, clients and the community. Only through working together in an environment of trust will we achieve excellence.

FISCAL RESPONSIBILITY

Our fiscal responsibility is one of the most important ways that we can make good on our promises to provide security to residents and stability for Front Porch team members. It allows for excellence in service, prudent growth and the advancement of our mission.

INNOVATIVE SERVICES (AND PRODUCTS)

We strive to create services and solutions that respond effectively to changing needs, and to anticipate the desires of those who will seek our services in the future.

MISSION

Meeting needs through excellence in human services.